

ART – Audio Response Teller

Welcome to ART, Community Trust Credit Union Audio Response System

Now, please enter you member number followed by the pound key.

Please enter your access code followed by the pound key.

To inquire on your accounts, press 1

For information on Checking Accounts, press 1

(If member does not have a Checking Account: I'm sorry you have no Checking Accounts)

For account balance, press 1

For recent transaction history, press 2

For inquiry by check number, press 3

To login as another member, press 7

To repeat this menu, press 8

To return to the previous menu, press 9

For information on Savings or Money Market Accounts, press 2

Please select from the following list of Account that you wish to inquire upon:

To select Savings Account x press 1 followed by the pound key.

To select Savings Account x press 2 followed by the pound key.

For account balance, press 1

For recent transaction history, press 2

For dividend information, press 3

To login as another member, press 7

To repeat this menu, press 8

To return to the previous menu, press 9

For information on Certificate or Individual Retirement Accounts, press 3

(If member has no Certificate or IRA: I'm sorry you have no active Certificate or Individual Retirement Accounts)

For account balance, press 1

For the maturity date, press 2

For interest and dividend information, press 3

To login as another member, press 7

To repeat this menu, press 8

To return to the previous menu, press 9

For information on Loan Accounts, press 4

(If member has no Loan Accounts: I'm sorry you have no active Loan Accounts)

Please select from the following list the Account that you wish to inquire upon:

To select Loan Account xxx press 1 followed by the pound key.

To select Loan Account xxx press 2 followed by the pound key.

For payment information, press 1

For account balance, press 2

To make a loan payment, press 3
For payment history, press 4
For interest information, press 5
To login as another member, press 7
To repeat this menu, press 8
To return to the previous menu, press 9

To login as another member, press 7
To repeat this menu, press 8
To return to the previous menu, press 9

To transfer funds, press 2

To transfer funds, press 1
To make a loan payment, press 2
To make a credit card payment, press 3
To repeat this menu, press 8
To return to the previous menu, press 9

To withdrawal funds with a check, press 3

If you want to withdrawal a check from your checking account, press 1
For a check from your savings or money market account, press 2
To login as another member, press 7
To return to the previous menu, press 9

To change your access code, press 4

Please enter a new access code followed by the # key
To verify please re-enter your new access code followed by the # key

To request a stop payment, press 5

All stop payments requested after 3:00 pm will be posted on the next business day. A fee is assessed for this service. To continue press 1, to cancel press 2.

To request a stop payment on a check, press 1
To request stop payment on a range of checks, press 2
To login as another member, press 7
To repeat this menu, press 8
To return to the previous menu, press 9

To login as another member, press 7

To repeat this menu, press 8

To exit, press the star key

You are about to exit the system, press 1 to exit the system or 2 to cancel.

1 – Thanks for calling. Good Bye!

2 – Main Menu